



NHS Grampian Annual Report 2016/17

Introduction

The NHS Board is required to publish an Annual Report to account to the community it serves and to other stakeholders for key aspects of its performance during the year and to give an account of its stewardship. The Annual Report is produced following the receipt of a letter from the Cabinet Secretary for Health and Sport documenting the outcome of the Board's Annual Review meeting. The 2016/17 Annual Review took place on Monday 5 October 2017 and a letter dated 13 November 2017 was received from the Cabinet Secretary.

Annual Review

This year the Annual Review was a 'non Ministerial' one, with Scottish Government in attendance but not chairing the proceedings. The review did however follow the same format with a meeting in public consisting of a short presentation on performance and challenges, followed by questions from the public.

At the Annual Review the Chairman, Professor Stephen Logan presented the four overarching themes identified within the Board's Clinical Strategy and which would guide future direction. These were:

- *Prevention*: to stop people becoming ill and to intervene timeously.
- *Self Management*: to support people manage health conditions within their communities
- *Planned Care*: efficient and timely delivery of non emergency care
- *Unscheduled Care*: access to care across agencies for minor injuries to major trauma

He stressed that success required effective and integrated working, through the Integration Joint Boards and with partner Boards and other organisations across the North of Scotland. Working in partnership with staff was also key.

NHS Grampian's performance against a range of targets and standards was presented. In her letter the Cabinet Secretary commended the Board for its performance in delivering alcohol brief interventions but raised concerns about successful smoking cessation performance. Professor Logan explained the challenges facing the Board in delivering access time standards in full on a sustainable basis. These included a shortfall in critical care capacity and theatre nursing. Within cancer care the Board were focused on improving performance, with an underlying increase in referrals. Whilst welcoming the additional non-recurring resource provided by Scottish Government, transformational change was required if standards were to be met in the future.

To support change the Board has been engaging with clinicians to ensure a robust and transparent approach to clinical prioritisation ensuring those in most need are treated first. Patient safety and the quality of care provided remained paramount.

During 2016/17 the Board met its financial targets, delivering a small surplus of £0.9m.

A number of questions from members of the public on a wide range of topics were answered at the Annual Review. These included issues relating to the challenges facing the Board around recruitment and retention of staff, waiting times for orthopaedic outpatient appointments, staff working conditions and the implications of Brexit.

Further Information

Further information can be found on the NHS Grampian website www.nhsgrampian.org. This includes:

- The full annual review self-assessment completed by NHS Grampian
- The letter from the Cabinet Secretary for Health and Sport
- A video of the Annual Review public meeting.
- The Annual Accounts for 2016/2017.
- The Grampian Clinical Strategy
- How to get involved in working with us to plan for the future.

If you would like more information on specific issues and initiatives, or on how to get involved in planning health services in Grampian, please contact:

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Useful contacts

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